

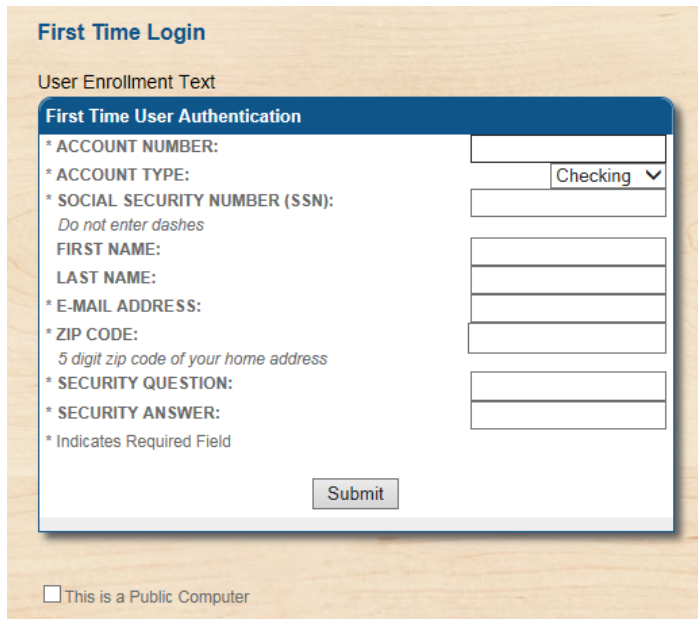
Step-by-Step Guide To Sign Up For Online Banking

Go to www.granddriverscommunitybank.com

Click Enroll (underneath Access ID)

Enter information

Click Submit



First Time Login

User Enrollment Text

First Time User Authentication

* ACCOUNT NUMBER:

* ACCOUNT TYPE:

* SOCIAL SECURITY NUMBER (SSN):
Do not enter dashes

FIRST NAME:

LAST NAME:

* E-MAIL ADDRESS:

* ZIP CODE:
5 digit zip code of your home address

* SECURITY QUESTION:

* SECURITY ANSWER:

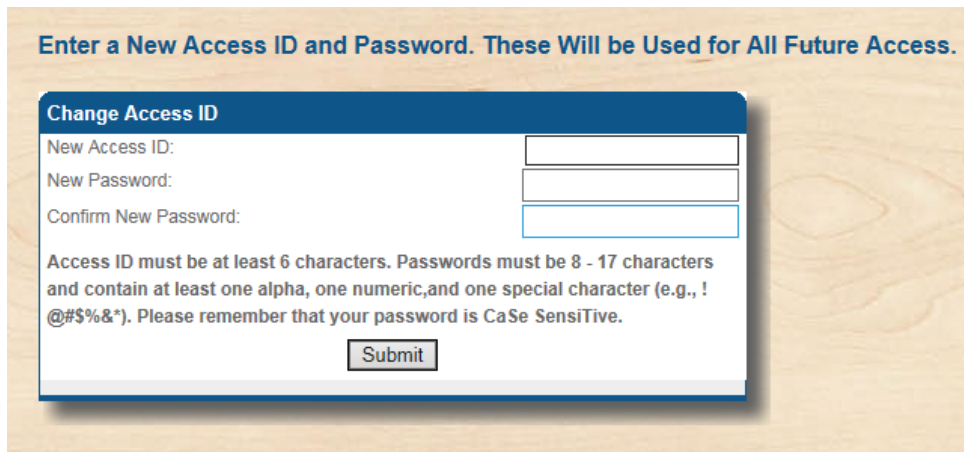
* Indicates Required Field

This is a Public Computer

*Check the box if you are using a Public Computer. This will prompt you to answer a security question every time you login.

Create Access ID and Password

Click Submit



Enter a New Access ID and Password. These Will be Used for All Future Access.

Change Access ID

New Access ID:

New Password:

Confirm New Password:

Access ID must be at least 6 characters. Passwords must be 8 - 17 characters and contain at least one alpha, one numeric, and one special character (e.g., ! @#\$%&*). Please remember that your password is CaSe Sensitive.

Create Security Questions

Select an option to indicate if you are using a personal or public computer

Click Submit

Challenge Questions and Answers

Challenge Question 1:

Challenge Question 2:

Challenge Question 3:

Select One of the Following Options:

This is a personal computer. Register it.

This is a public computer. Do not register it.

Select each Challenge Question and provide your answer, up to 83 characters.
The Challenge Questions are used to authenticate the user when accessing Internet Banking from a non-registered computer.

All Fields are Required and may Only Contain A through Z and 0 through 9

If you choose Ask Me Later or Decline, it will take you straight to the account information.

Banking in the palm of your hand! Check out Grand Rivers Community Bank Mobile Banking. Mobile Banking is easy to use, secure and convenient. Check your account balances, transfer funds between your Grand Rivers Community Bank accounts, pay bills, and more. It's Internet Banking...without a computer!

You can choose the option Enroll Now to sign up for Mobile Banking.

Accept Terms and Conditions

Click Continue

Terms and Conditions for Mobile Banking

Terms and Conditions: Grand Rivers Community Bank

Thank you for using **Grand Rivers Community Bank** Mobile Banking combined with your handheld's text messaging capabilities. **Message & Data rates may apply.** For help, text "HELP" to 72080 To cancel, text "STOP" to 72080at any time. In case of questions please contact customer service at 618-634-2208 or visit www.grandriverscommunitybank.com.

[Grand Rivers Community Bank Privacy Policy](#)

Terms and Conditions:

I accept these Terms and Conditions

Choose which service for Mobile Banking you would like to enroll in

Select Services

Choose from a variety of mobile banking services. You can get basic account balance and transaction information, or receive full mobile banking capabilities that allow you to view account details, pay bills, transfer money, and more.

Please choose a service:

[Not sure? Click here to compare the services](#)

Downloadable Apps

Get a customized application for your device that provides an intuitive and rich user experience consisting of easy-to-navigate screens and menus. Receive all the benefits of mobile browser banking, enhanced by your device's unique features.



For your phone

[View screenshot](#)

On your device, open Google Play or the App Store and search for **TouchBanking**, or click either of the download images below. On your mobile? Click the appropriate icon to go directly to the store:

IMPORTANT! After you download the TouchBanking application, you will need to enter this App Code to activate it:

GRCB1902



OR Send me the download link via text message to this number:

Other Services

Please select the services required and click continue to register.

Mobile Browser (I'd like to receive a link to Browser Banking.)



Why Use Mobile Browser Banking?

[View screenshot](#)

Get full and extended mobile banking capabilities on your web-enabled device. Receive an optimal banking experience with a look and feel that is similar to PC-based online banking, in a site designed to fit neatly into your device's screen.

Text Messaging (I'd like to use text banking services.)



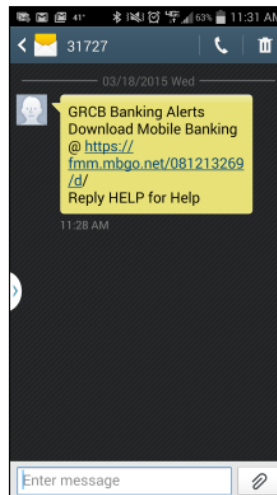
Why Use Text Banking?

[View screenshot](#)

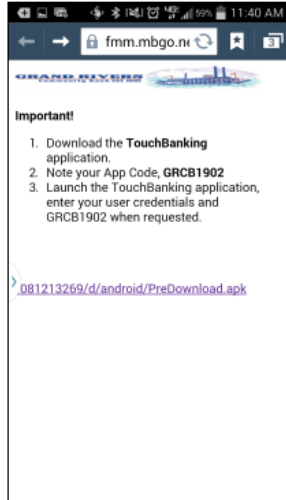
Send text commands (such as BAL) to your bank from your SMS-enabled phone to inquire about basic account balance and transaction history information. Receive text message responses directly to your phone.

Alerts (I'd like to receive text alerts.)

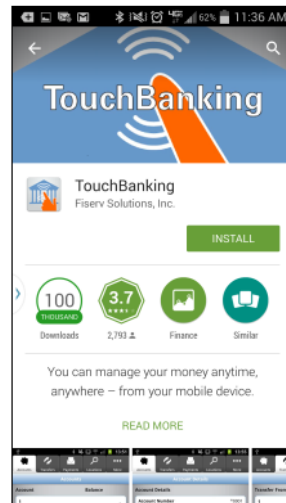
For the Mobile App, you can type in your phone number and have the download link sent to you via text message or you can search in your Play store.



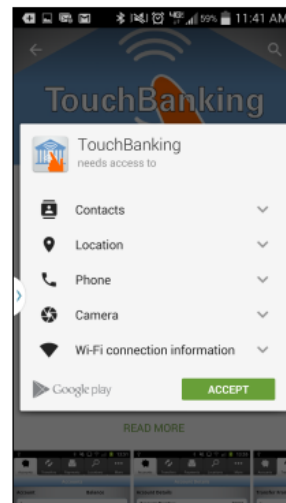
Click the link to download the TouchBanking App



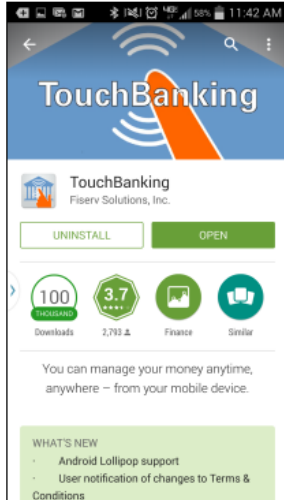
Click the link



Click Install



Click Accept



Click Open

Activate your device

Enter App Code: **GRCB1902** and your Username

Click Continue

Answer your security question (from Online Banking set up)

Click Continue

Enter Password

Click Log In

Click I Accept to the Terms

You are now logged in